

Neonatal Abstinence Syndrome (NAS)

USER GUIDE V2.0

Table of Contents

Accessing the NAS Reporting form in SendSS	3
New User Registration Procedure	4
Registration Form	5
Choosing a User ID and Password	6
Registration Form (Continued)	6
Choosing the Access	7
Registration Confirmation Page	8
Signing In	9
SENDSS - Disclaimer	10
SENDSS Home Screen	11
Reportable Disease Screen	11
Patient (Mother)/ Disease Search Screen	12
Selecting NAS as the Disease to be Reported	13
Patient (Mother) Search Results	14
Creating New Patient (Mother)/ New Incident	14
Existing Patient (Mother)	14
NAS Report Form	15
Mother Demographics Section	16
Father Demographics Section	16
Saving the Report Form	17
Editing the Report Form	17
Printing the Report Form	17
NAS Reporting Section Screen	18
NAS Childbirth Record Screen	19
NAS Childbirth Record Screen (contd.)	19
Additional Information	20
Medications	20
Report Disclaimer	20
NAS Substance Record Screen	22
o Editing the NAS Substance Record	22
 Adding New Substance Record 	22

• NAS	S Infant Record Screen	23
	o Adding New Infant Record	23
	Saving the Infant Record	24
	o Editing the NAS Infant Record	24
• Savi	ing the NAS Reporting Section	25
• Edit	ing the NAS Childbirth Record	25
• Mis	sing NAS Record Information	26
Logging out	of the System	27

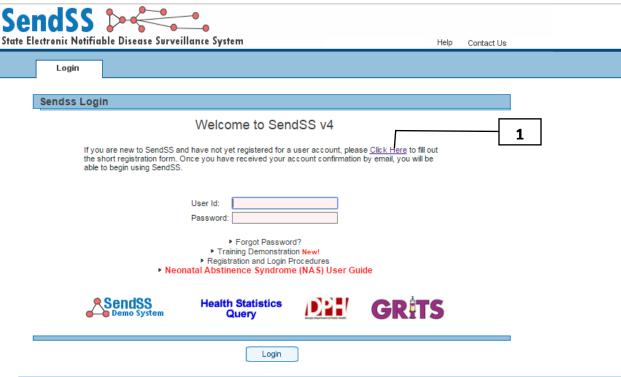
Accessing the NAS Reporting form in SendSS

- 1. Existing SendSS Notifiable Disease Reporting Users need not do anything as NAS is now part of the disease drop down box. Please follow directions from Page 11.
- 2. Existing SendSS NB (Newborn) Users Send an email to SendSS.Support@dph.ga.gov including in the subject Requesting NAS Reporting Access and in the body Name, UserId and contact telephone number. Once access is approved, please follow directions from Page 11.
- 3. New (unregistered) Users to SendSS only reporting NAS please follow the directions from Page 4.

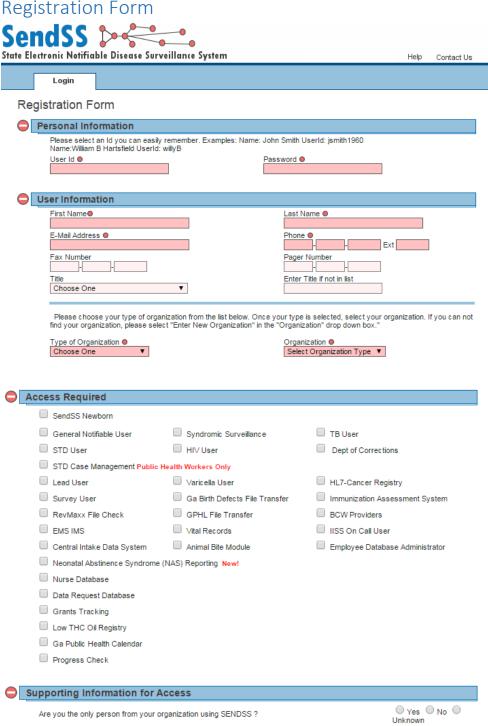
New User Registration Procedure

The home page can be accessed with the following URL - https://sendss.state.ga.us

In order to register for access to SENDSS you will first need to fill in a registration form. This can be accessed by pressing "Click Here" as shown below [1].



Registration Form



Has your organization had formal SENDSS training?

How did you hear about SENDSS?

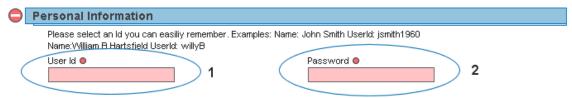
Save

O Yes O No O

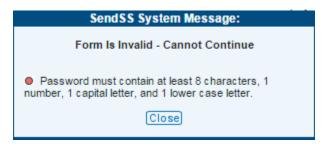
Unknown

Choosing a User ID and Password

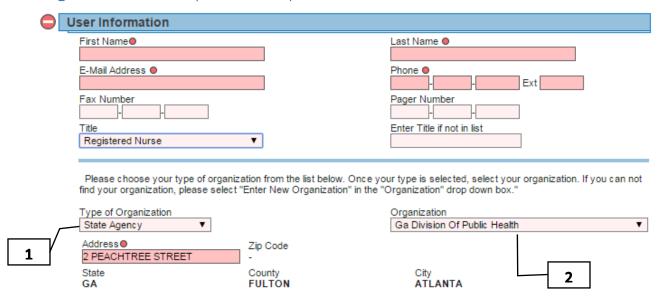
Registration Form



- 1. Remember to use a userid that can be easily remembered
- 2. Fill out Password Information. Correct password must contain at least 8 characters, 1 number, 1 capital letter and 1 lower case letter. Failure to adhere to this will result in the below SendSS System Message box.



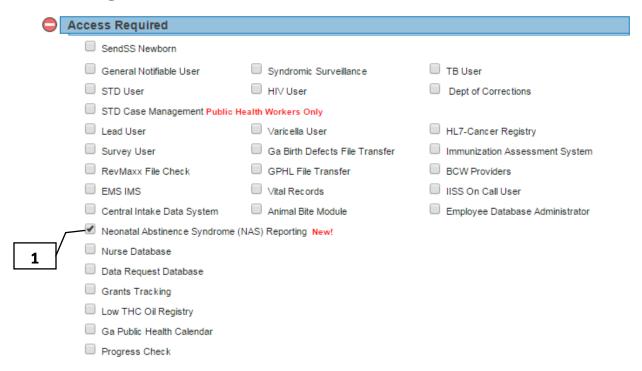
Registration Form (Continued)



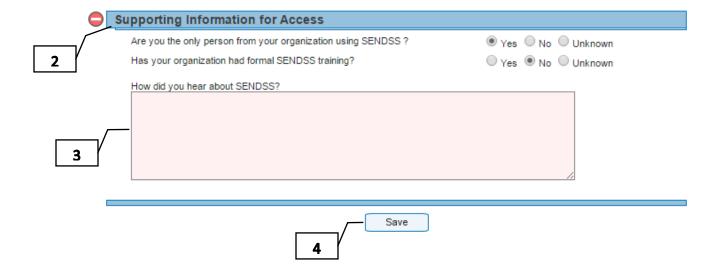
- 1. Select the type of organization you will be entering cases for.
- Select the name of your organization. If you cannot find your organization select "Enter a New Organization" from the select box and the section will change and appear as below.

City, County, State, and District are not editable once an organization is entered into SendSS.

Choosing the Access



- 1. Select 'Neonatal Abstinence Syndrome (NAS) Reporting' from 'Access Required' section above.
- 2. Please answer the questions in 'Supporting Information' section below.
- 3. Enter any comments in this section.
- 4. Press "Save" to complete your registration.



Registration Confirmation Page

Sendss Login

Welcome to SendSS v4

If you are new to SendSS and have not yet registered for a user account, please <u>Click Here</u> to fill out the short registration form. Once you have received your account confirmation by email, you will be able to begin using SendSS.

Thank you for taking the time to register. An email will be sent to you once you have been approved. If you use an email filter, please add sendsssupport@dhr.state.ga.us to your approved list.

User Id:

Password:

Forgot Password?

Training Demonstration New!

Registration and Login Procedures

Neonatal Abstinence Syndrome (NAS) User Guide



Health Statistics Query

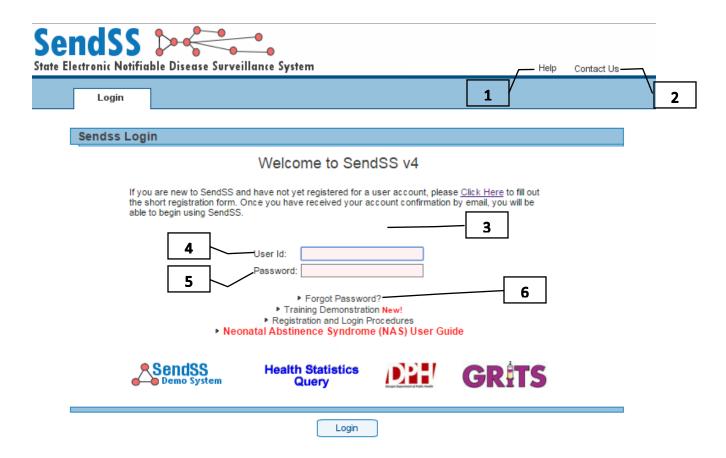




Login

Once you have been approved, an email will be sent to you. If you use an email filter, please add sendsssupport@dhr.state.ga.us to your approved list.

Signing In



Key to features

- 1. Help A link to documentation and manual for SendSS
- 2. Contact Us Send an internal message
- 3. Warnings and Messages Text will appear in red to alert users of failed logins or other relevant messages such as successful registration, new features or website maintenance.
- 4. User Id Enter the user id you chose when registering
- 5. Password Enter the password you chose when registering. This password must be reset every 3 months. After 3 months SendSS will allow 3 grace logins before locking your account. You will be prompted to change your password at this time.
- 6. Forgot Password Click here to request your password

SENDSS - Disclaimer

Sendss Privacy Statement

This system will allow persons authorized by DHR to access protected health information about individuals for reporting and treatment purposes. This information is entitled to signific ant privacy protections under federal and state law. The Health Insurance Portability and Accountability Act of 1996 (HIPAA) permits a covered entity to use and disclose protected health information without written authorization if the use or disclosure is for treatment, payment, or health care operations. However, HIPAA requires covered entities to have in place appropriate administrative, technical, and physical safeguards to protect the privacy of protected health information. The disclosure of this information to unauthorized persons or for unauthorized purposes is prohibited without the written consent of the person who is the subject of the information, unless specifically permitted by federal or state law. Unauthorized disclosures of this information may result in significant criminal or civil penalties, as well as punishment up to and including the termination of employment. Failure to properly logout of SENDSS can result in an unauthorized disclosure. Any unauthorized disclosures will be investigated promptly and thoroughly prosecuted.

Agreeing with the Privacy Statement confirms your status as an authorized SENDSS user who is accessing the database only for reporting and treatment purposes. Agreeing with the Privacy Statement also confirms that as an authorized SENDSS user you will reasonably safeguard protected health information from any use or disclosure that is in violation of the Privacy Statement or state and federal law.

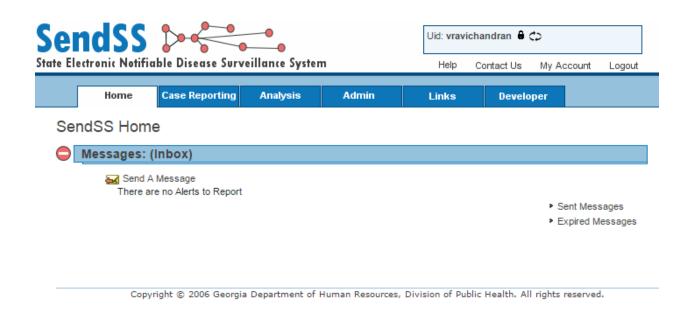
Source: HIPAA, 45 CFR §§ 164.502, 164.506, 164.530.

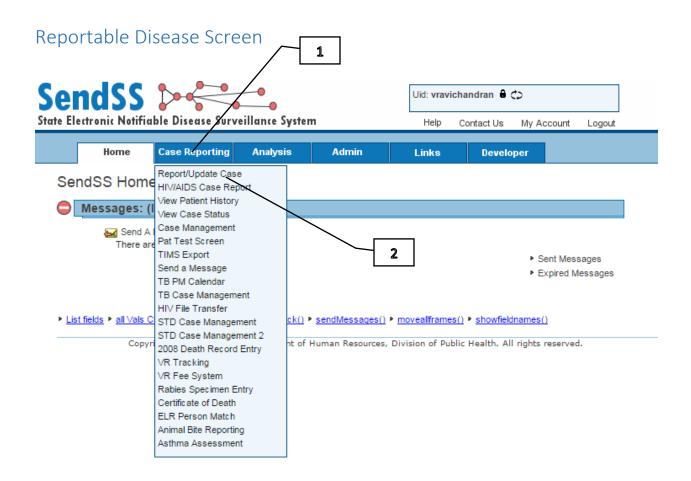


Copyright © 2016 Georgia Department of Public Health. All rights reserved.

Before you can enter the system, you must accept the Privacy Statement [1].

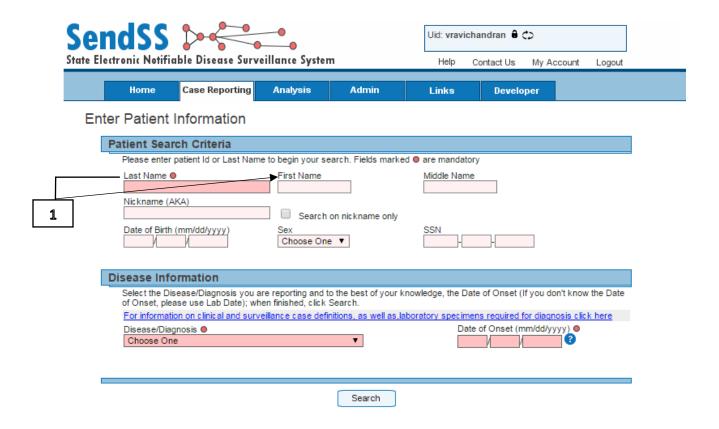
Selecting "I disagree with this statement" will terminate your login and return you to the login page.





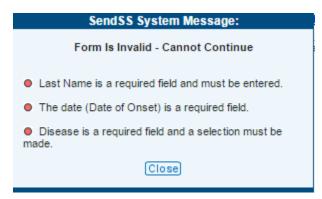
Hover on the Menu dropdown for Case Reporting [1] and then **clicking** on "Report/Update Case" [2] will take you to the Patient/Disease Search screen.

Patient (Mother)/ Disease Search Screen



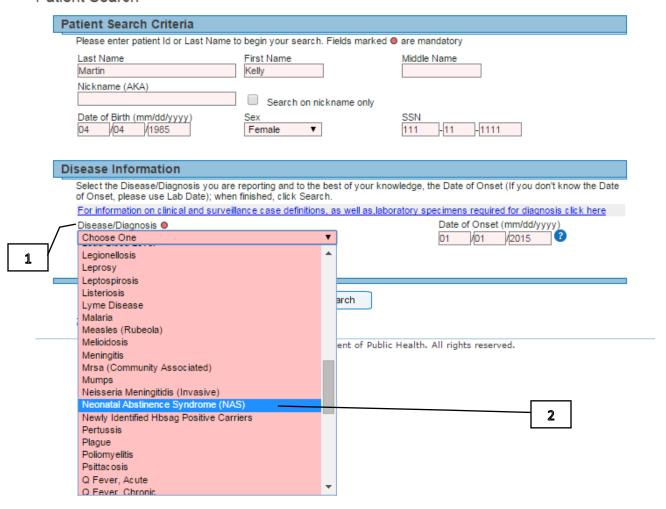
Please fill in the Mother's information in the "Patient Search Criteria" [1] eg. Last Name / Date of Birth etc.

Fill in all the text boxes with all relevant/known Mother's information, then select the Disease/Diagnosis under the Disease Information Section (see next page). All fields marked with a red circle [•] are required before the Patient (Mother) Search request can be submitted. Failure to do so will result in the SENDSS error message popup.



Selecting NAS as the Disease to be Reported

Patient Search



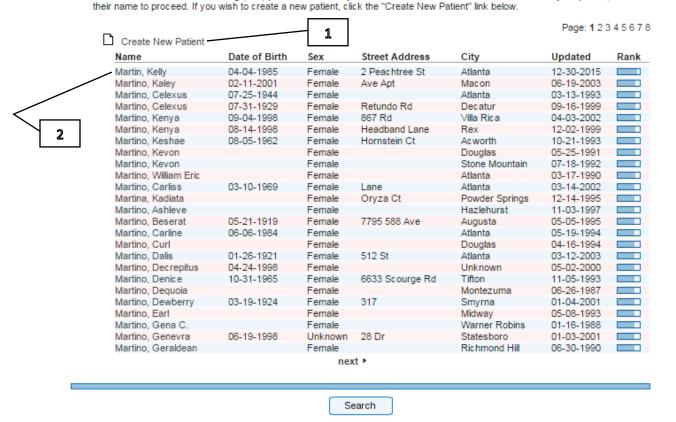
Under Disease/Diagnosis dropdown list [1], select Neonatal Abstinence Syndrome (NAS) [2]. Enter the Date of Onset and click on the Search button. This will take you to the Patient Search Results screen.

Patient (Mother) Search Results

Patient Search Results: Following patients located



Your search returned the following (191) patients based on your search criteria. If one of these individuals is your patient, select



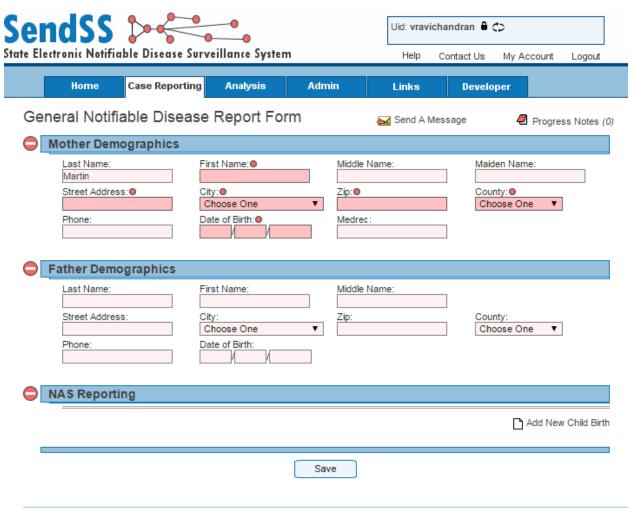
Creating New Patient (Mother)/ New Incident

If the patient you want to report is not listed in the Patient Search Results section, please click on the "Create New Patient" [1] link.

Existing Patient (Mother)

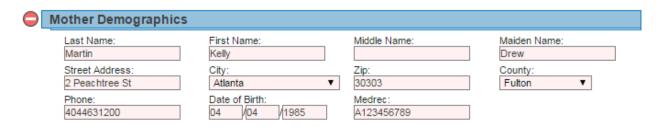
If the patient you want to report is listed in the Patient Search Results section, please click on the patient name [2] link.

NAS Report Form



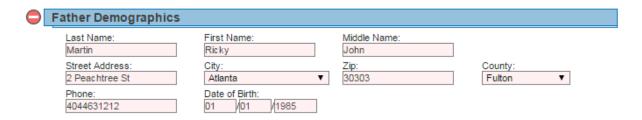
Copyright © 2006 Georgia Department of Human Resources, Division of Public Health. All rights reserved.

Mother Demographics Section



Enter all patient (mother) demographic information shown above. All fields marked with a red circle [•] are mandatory fields. Move on to the next section.

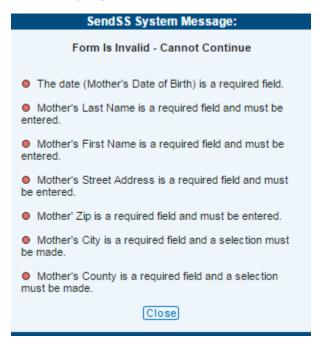
Father Demographics Section



Enter all father demographic information shown above. Move on to the next section.

Saving the Report Form

Once all information has been entered, click the "Save" button. If any of the validations fail you will be notified by a pop-up box what needs to be corrected. Make the corrections and click "Save" again. Refer Missing NAS Record Information if you receive a SendSS System Message box asking to save the NAS Record Properly.



Editing the Report Form



To edit any of the information after you saved the form, please click on the Edit [1] button.

Printing the Report Form



To print the form, please click on the Print Version [2] button.

NAS Reporting Section Screen



To add Childbirth information, please click on "Add New Child Birth" [1] link. This will open up the NAS Childbirth Record Screen.

This section behaves differently from the Mother and Father Demographics sections as it has to be saved separately. Please click on "Save NAS Record" button (at the bottom of this section) to save the NAS Record. The system will NOT allow you to proceed unless you save the NAS Record properly or Close without Saving (Refer Saving the NAS Childbirth Record)

NAS Childbirth Record Screen

	Add New Child Birth
NAS Reporting Record - 2	
3	Reported By: vravichandran Last Updated By: NA on NA
Type of Setting for this report: Hospital of Birth Outpatient Facility	Infant received as a transfer (not the hospital of birth) Readmitted Infant
	cility of Infant's Birth:
Choose O	ne ▼
Infant with clinical signs consistent with NAS: Yes	No
Supporting Information (select all symptoms that apply): Tremors Hyperirritability Vomiting Hyperactive Reflexes Other	Excessive Crying Diarrhea Excessive Sucking Sweating Poor ability or inability to feed
Substances None Entered	
	Add New Substance
Infants	
None Entered	
	Add Infant ———
Medications (Mark any medications used to treat infant)	
medications (mark any incurcations asca to deat infant)	
None:	
Yes No Clonidine Phenobarbital (List all drugs not in the above list)	Yes No Methadone
Yes No Clonidine Phenobarbital (List all drugs not in the above list) Other: Date first med started Time first me	Methadone
Yes No Clonidine Phenobarbital (List all drugs not in the above list) Other: Date first med started Time first me	Methadone ed started
Clonidine Phenobarbital (List all drugs not in the above list) Other: Date first med started (mm/dd/yyyy) (hh:mm)	Methadone ed started 0 ▼ : 00 ▼

NAS Childbirth Record Screen (contd.)

The title of the record "NAS Reporting Record -2" [3] signifies that this is the Childbirth#2 for the mother. You can add more childbirth records by clicking on Add New Childbirth [4] again.

To add new Substance please click on Add New Substance [1] link. This will open up the NAS Substance Record Screen.

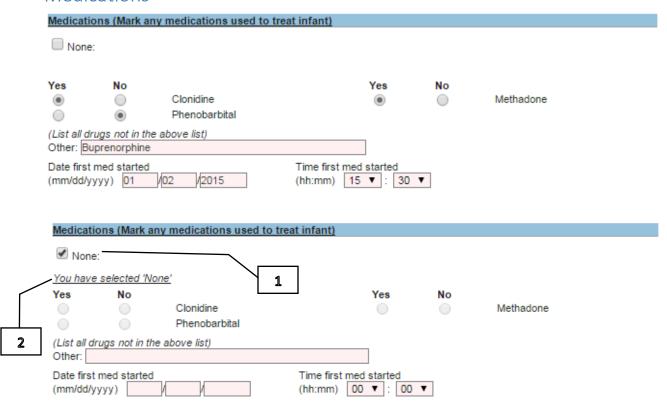
To add new Infant please click on Add New Infant [2] link. This will open up the NAS Infant Record Screen.

All the information entered in the NAS Childbirth Record are relevant to this specific childbirth only.

Additional Information

This section has been removed.

Medications



If "None" [1] is selected, then you will see the message "You have selected 'None' "[2]. All the subsequent fields under the Medications heading will be disabled. Unchecking "None" will re-enable these fields.

Report Disclaimer



This is a mandatory question as suggested by the red circle. The NAS Record will not be saved unless this is answered. Please answer this question only after you verify all the data entered.

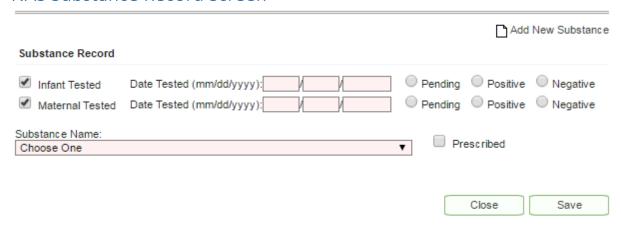
If you select 'No' to the Disclaimer and save the form (Refer to <u>Saving the Report Form</u>), you will see a SendSS pop-up message after the report completion. Please read the contents and take action accordingly.

SendSS System Message:

IMPORTANT: NAS may be a sign that the baby has been born to a home environment which presents a risk of neglect or other forms of child abuse, especially if the mother has been taking illegal drugs or abusing prescription drugs. This surveillance report is not a substitute for making a mandatory report of child abuse under Code Section 19-7-5. If you have reasonable cause to believe that the baby may be subject to child abuse, then you should make a report to the Division of Family and Childrens Services of the Georgia Department of Human Services. For more information on your obligations as a mandatory reporter, please go to https://dfcs.dhs.qeorgia.gov/child-abuse-neglect

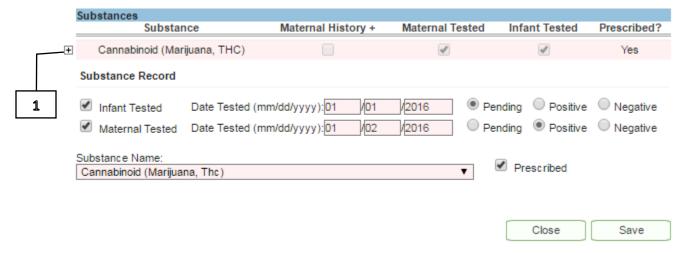
Close

NAS Substance Record Screen



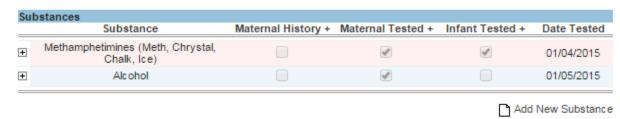
Enter all the information, to the best of your knowledge and click on Save button.

Editing the NAS Substance Record

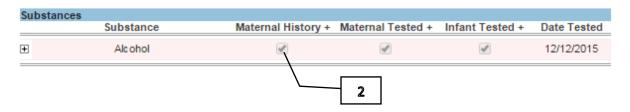


To Edit the Substance record after you save, click on the + sign [1]. Make the updates/ corrections and click on save button again.

Adding New Substance Record



You can add new substances by clicking on Add New Substance. If in a previous childbirth, a substance was tested positive on the Mother, then it gets checked in the Maternal History+ [2].

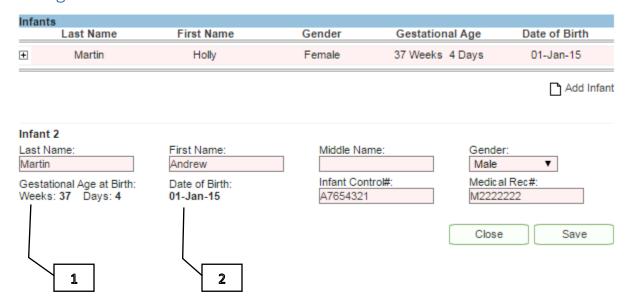


NAS Infant Record Screen



Click on Add Infant to add the infants born in this childbirth. Enter all the information, to the best of your knowledge. All the fields marked with a red circle are mandatory.

Adding New Infant Record



You can add more infants if this was a case of multiple births like twins or triplets [3]. After entering the information for the first infant, the Gestational Age at Birth [1] and Date of Birth [2] gets auto-populated for your convenience.

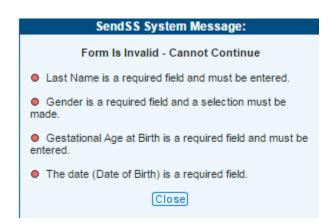
Fill in the rest of the information and click on the save button.

Infants							
	Last Name	First Name	Gender	Gestational Age	Date of Birth		
+	Test	Test	Female	27 Weeks 6 Days	01-Jan-16		
			Add a	another Infant (Multiple birth)			

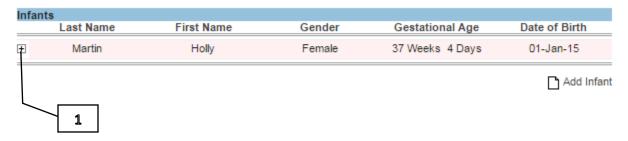
Saving the Infant Record

Once all information has been entered, click the "Save" button. If any of the validations fail you will be notified by a SENDSS pop-up box what needs to be corrected. Make the corrections and click "Save" again.





Editing the NAS Infant Record



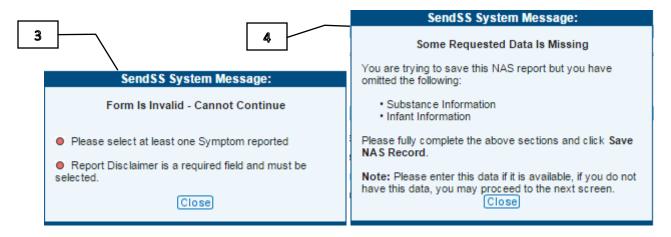
To Edit the NAS Infant Record that you have saved, please click on the + sign [1]. Make your updates/corrections and click on save again.

Saving the NAS Reporting Section



Once all the information has been entered, please click on **Save NAS Record #2** [1] button. To Exit without saving the record, click on **Close without Saving** [2] button.

Supporting Information and Report Disclaimer are required fields and you will encounter the below popup box [3] if the field has not been entered. You will encounter the box [4] if you have not entered any Infant or Substance information.



Editing the NAS Childbirth Record



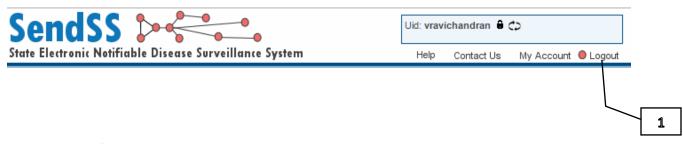
To Edit the NAS Infant Record that you have saved, please click on the + sign [5]. Make your updates/corrections and click on Save button again.

Missing NAS Record Information

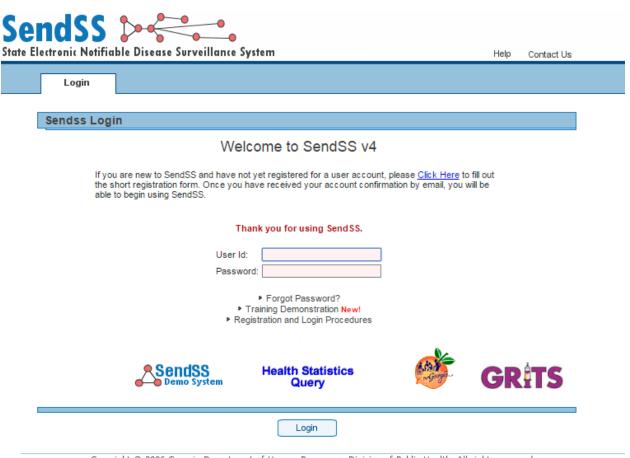
SendSS System Message: Form Is Invalid - Cannot Continue You have not saved the NAS Reporting Section Record. Click on Save NAS Record button to save the record and proceed. Click on Close without Saving button to Exit the NAS Reporting Section without saving.

You might encounter the above SendSS system message, when Substance and/or Infant information has been saved in the NAS Reporting Section but rest of the fields (like the Reporting Facility [1], Birth Facility[2], Symptoms[3], Type of Hospitalization, Infant Age, Additional Information, Medications, Disclaimer etc.) have been left blank by mistake. It is strongly recommended to fill in all the data to the best of your knowledge. The system will **NOT** allow you to proceed unless you save the NAS Record Properly or Close without Saving (Refer Saving the NAS Childbirth Record).

Logging out of the System



Once you have finished using the system, it is important you logout correctly to avoid unauthorized access to the Website. Click on the Logout out link [1] to close out the current session. You will be logged out and redirected to the SendSS welcome page.



Copyright © 2006 Georgia Department of Human Resources, Division of Public Health. All rights reserved.